Stenographic Transcript Before the

COMMITTEE ON ARMED SERVICES

UNITED STATES SENATE

HEARING TO CONSIDER THE NOMINATIONS OF:
HONORABLE DAVID L. NORQUIST
TO BE UNDER SECRETARY OF DEFENSE, COMPTROLLER;
ROBERT B. DAIGLE
TO BE DIRECTOR OF COST ASSESSMENT AND
PROGRAM EVALUATION, DEPARTMENT OF DEFENSE;
AND
ELAINE A. McCUSKER
TO BE PRINCIPAL DEPUTY UNDER SECRETARY OF
DEFENSE,
COMPTROLLER

Tuesday, May 9, 2017

Washington, D.C.

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11	Tuesday, May 9, 2017
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13	U.S. Senate
14	Committee on Armed Services
15	Washington, D.C.
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17	The committee met, pursuant to notice, at 2:32 p.m. in
18	Room SD-G50, Dirksen Senate Office Building, Hon. John
19	McCain, chairman of the committee, presiding.
20	Committee Members Present: Senators McCain
21	[presiding], Rounds, Ernst, Tillis, Sullivan, Perdue, Reed,
22	McCaskill, Gillibrand, Blumenthal, Donnelly, Hirono, Kaine,
23	King, Warren, and Peters.
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- 1 OPENING STATEMENT OF HON. JOHN McCAIN, U.S. SENATOR
- 2 FROM ARIZONA
- 3 Chairman McCain: The Senate Armed Services Committee
- 4 meets today to consider the nomination of David Norquist to
- 5 be Under Secretary of Defense, Comptroller; Robert B. Daigle
- 6 to be Director of Cost Assessment and Program Evaluation;
- 7 and Elaine A. McCusker to be Principal Deputy Under
- 8 Secretary of Defense, Comptroller.
- 9 Mr. Norquist, Mr. Daigle, and Ms. McCusker, we thank
- 10 you for joining us this morning. We also welcome your
- 11 families and friends here with us today. As is our
- 12 tradition, at the beginning of your testimony, we would
- 13 invite you to introduce those that are joining you today.
- 14 It is the standard for this committee to ask certain
- 15 questions in order to exercise its legislative and oversight
- 16 responsibilities. It is important that this committee and
- 17 other appropriate committees of Congress be able to receive,
- 18 testimony, briefings and other communications of
- 19 information. In response to these questions, just respond
- 20 by saying yes or no.
- 21 Have you adhered to applicable laws and regulations
- 22 governing conflicts of interest?
- Ms. McCusker: Yes.
- 24 Mr. Daigle: Yes.
- 25 Mr. Norquist: Yes.

- 1 Chairman McCain: Will you ensure that your staff
- 2 complies with deadlines established for requested
- 3 communications, including questions for the record in
- 4 hearings?
- 5 Ms. McCusker: Yes.
- 6 Mr. Daigle: Yes.
- 7 Mr. Norquist: Yes.
- 8 Chairman McCain: Will you cooperate in providing
- 9 witnesses and briefers in response to congressional
- 10 requests?
- 11 Ms. McCusker: Yes.
- 12 Mr. Daigle: Yes.
- 13 Mr. Norquist: Yes.
- 14 Chairman McCain: Will those witnesses be protected
- 15 from reprisal for their testimony or briefings?
- Ms. McCusker: Yes.
- 17 Mr. Daigle: Yes.
- 18 Mr. Norquist: Yes.
- 19 Chairman McCain: Do you agree, if confirmed, to appear
- 20 and testify upon request before this committee?
- Ms. McCusker: Yes.
- 22 Mr. Daigle: Yes.
- 23 Mr. Norquist: Yes.
- 24 Chairman McCain: Do you agree to provide documents,
- 25 including copies of electronic forms of communication, in a

- 1 timely manner when requested by a duly constituted committee
- 2 or to consult with the committee regarding the basis of any
- 3 good faith delay or denial in providing such documents?
- 4 Ms. McCusker: Yes.
- 5 Mr. Daigle: Yes.
- 6 Mr. Norquist: Yes.
- 7 Chairman McCain: Have you assumed any duties or
- 8 undertaken any actions which would appear to presume the
- 9 outcome of the confirmation process?
- 10 Ms. McCusker: No.
- 11 Mr. Daigle: No.
- 12 Mr. Norquist: No.
- 13 Chairman McCain: All three of you are being nominated
- 14 for positions directly responsible for helping guide the
- 15 Department of Defense through extremely challenging times.
- 16 The country is facing the most diverse array of challenges
- 17 and crises since World War II, and to make matters worse,
- 18 our financial house is not in order. Truth be told, I do
- 19 not envy any of you.
- In fiscal year 2018, which begins less than 5 months
- 21 from now, the original Budget Control Act caps are set to
- 22 return. Both Republicans and Democrats know that the Budget
- 23 Control Act discretionary spending caps are unacceptably low
- 24 budgets for defense. President Trump's estimated budget is
- 25 \$216 billion, in excess of the BCA caps in their 4 remaining

- 1 years. Even President Obama's budget was \$113 billion above
- 2 the BCA caps, and that budget would have barely slowed the
- 3 deterioration of our military readiness and capability.
- 4 Yet, these caps are the law of the land. Changing or
- 5 eliminating them will require a bipartisan budget deal that
- 6 would be difficult under any circumstances, let alone our
- 7 current political state.
- 8 We are now 3 weeks past the deadline to pass a fiscal
- 9 year 2018 budget resolution. Yet, there is still no serious
- 10 conversation that I am aware of in this body or anywhere
- 11 else in Washington about what a bipartisan budget agreement
- 12 would look like and how it would be achieved.
- 13 Each day the Congress does nothing to negotiate a
- 14 budget deal simply increases the likelihood that the
- 15 Department of Defense will once again start out the fiscal
- 16 year under a continuing resolution. If Congress continues
- 17 business as usual, then the Department will continue to face
- 18 the same problems, financial instability, uncertainty, and a
- 19 mismatch of resources to requirements.
- 20 Internally the Department faces just as many
- 21 challenges. 27 years ago, the Chief Financial Officers Act
- 22 was passed, and to this day, the Department of Defense is
- 23 still not auditable. I repeat. To this day 27 years later,
- 24 the Department of Defense is still not auditable. The
- 25 Department of Defense is the only department in the Federal

- 1 Government which has failed to meet this mandate. The
- 2 Department now has until September 30th, 2017 to be audit-
- 3 ready, a deadline I am skeptical the Department will be able
- 4 to meet. This has been a very public continuing failure for
- 5 the Department of Defense in large part due to the failure
- 6 of senior management to make this a priority for the
- 7 Department and invest the necessary time and will to get it
- 8 done.
- 9 This must end with you, Mr. Norquist and Ms. McCusker.
- 10 As this committee considers your nomination for key posts in
- 11 the Under Secretary of Defense, Comptroller's Office, making
- 12 the Department auditable remains one of the committee's
- 13 highest priorities. I believe that will only be possible
- 14 when the right leaders who share the same goals are in the
- 15 right position.
- Lastly, the Department of Defense must rein in cost
- 17 overruns. This committee has done much to reform the
- 18 acquisition system over the past 2 years, but the fact
- 19 remains that the Department still has too many programs,
- 20 both big and small, which are either facing cost growth or
- 21 under-performing. Given the budget challenges I already
- 22 mentioned, we simply cannot afford to wait until a program
- 23 has reached a critical stage and breached Nunn-McCurdy
- 24 before taking corrective action.
- The Department of Defense and Congress must work

Τ	together to be proactive in our oversight role and identify
2	troubled programs sooner rather than later.
3	We look forward to hearing your testimony on how you
4	intend to lead the Department through these challenging
5	issues.
6	Senator Reed?
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- 1 STATEMENT OF HON. JACK REED, U.S. SENATOR FROM RHODE
- 2 ISLAND
- 3 Senator Reed: Well, thank you, Mr. Chairman. And let
- 4 me join you in welcoming the witnesses and also thank them
- 5 for their service to the Nation already and also to the
- 6 families that support them in their efforts. So thank you
- 7 very much.
- 8 The nominees before us today have impressive records of
- 9 service and expertise and are well qualified for the
- 10 positions to which they have been nominated.
- 11 Mr. Norquist has previously served as the Chief
- 12 Financial Officer of the Department of Homeland Security
- 13 where he was instrumental in their financial audit process,
- 14 among other responsibilities. Before that, Mr. Norquist
- 15 served in the DOD's Comptroller Office and as a member of
- 16 the professional staff of the House Defense Appropriations
- 17 Subcommittee.
- 18 Ms. McCusker is currently serving as the Director of
- 19 Resources Analysis at CENTCOM headquarters where she
- 20 oversees the financial management of the combatant
- 21 commander's operational requirements. Previously she served
- 22 as a professional staff member of this committee for Senator
- 23 John Warner -- thank you -- and as a special assistant to
- 24 the Assistant Secretary of the Navy for the MRAP program and
- 25 as Deputy Director in the DOD's Comptroller Office.

- 1 Mr. Daigle is currently working on the staff of the
- 2 House Armed Services Committee, leading Chairman
- 3 Thornberry's team on acquisition policy reform. He also
- 4 performed exceptional service leading the staff on the
- 5 Military Compensation and Retirement Modernization
- 6 Commission and has prior experience in the Pentagon. He
- 7 also served as an enlisted soldier early in his career,
- 8 which is your most significant accomplishment, sir.
- 9 If confirmed, all three of these nominees will be
- 10 instrumental in the preparation and execution of DOD's
- 11 budget, the completion of an audit of the entire Department,
- 12 as the chairman has emphasized, and the independent cost
- 13 analysis of major acquisition programs.
- 14 The committee looks forward to hearing your views on
- 15 these and other complex issues. Thank you for your
- 16 dedication.
- 17 And thank you, Mr. Chairman.
- 18 Chairman McCain: We will begin with you, Ms. McCusker.
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- 1 STATEMENT OF ELAINE A. McCUSKER TO BE PRINCIPAL DEPUTY
- 2 UNDER SECRETARY OF DEFENSE, COMPTROLLER
- 3 Ms. McCusker: Thank you, Mr. Chairman and Senator
- 4 Reed, members of the committee. It is a privilege to be
- 5 here to answer your questions regarding my nomination to the
- 6 position of Principal Deputy Under Secretary of Defense,
- 7 Comptroller.
- 8 I am humbled and honored by the confidence Secretary
- 9 Mattis and the President have placed in me with this
- 10 nomination.
- 11 Before I provide a brief statement, I would like to
- 12 introduce and offer my deepest appreciation to my mother
- 13 Kathleen, my sister Michele, and my friend Mary, who are
- 14 here today.
- 15 Chairman McCain: Welcome.
- 16 Ms. McCusker: I have a deep personal commitment and
- 17 dedication to the U.S. military and to the security of this
- 18 great Nation. I have been fortunate to work in various
- 19 positions for a series of great leaders. Amazing teammates
- 20 have allowed me to leverage my skills in the service of the
- 21 country that I love.
- I also have a keen appreciation for the challenges
- 23 facing the Department, particularly in the area of
- 24 resourcing. It is important that we carry out legal,
- 25 ethical, and accountable budgeting and financial management

- 1 so the Department can maintain focus on rebuilding and
- 2 maintaining the readiness and capability necessary to carry
- 3 out its roles and responsibilities.
- 4 The Comptroller has several important challenges and
- 5 opportunities to attack in the coming months. To name just
- 6 a few, if confirmed, my priorities will include supporting
- 7 the Secretary in obtaining the top line defense budget and
- 8 resources necessary to rebuild the military; participating
- 9 in defense strategy, reform, and other reviews; and starting
- 10 the Department's first full audit.
- If I am confirmed, I will work in close partnership
- 12 with my colleagues here on the panel to link strategy to
- 13 resourcing. Together we must provide sound analysis and
- 14 compelling justifications for the resources the Department
- 15 requests. Continued interactions with this committee will
- 16 be critical.
- 17 I have more than 20 years of experience in academia,
- 18 the private sector, on Capitol Hill, in the Pentagon, and at
- 19 U.S. Central Command. I have built a diverse skill set
- 20 that, if confirmed, I will aggressively and relentlessly
- 21 apply to the duties and responsibilities of the Principal
- 22 Deputy Comptroller and to the challenges facing the
- 23 Department.
- I am grateful for your consideration, and I look
- 25 forward to your questions. Thank you.

Τ	[The	prepared	statement	OI	MS.	McCusker	IOIIOWS:	
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1	Chairman McCain: Thank you.
2	Mr. Daigle?
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- 1 STATEMENT OF ROBERT B. DAIGLE TO BE DIRECTOR OF COST
- 2 ASSESSMENT AND PROGRAM EVALUATION, DEPARTMENT OF DEFENSE
- 3 Mr. Daigle: Thank you. Chairman McCain, Ranking
- 4 Member Reed, and distinguished members of the committee,
- 5 thank you for the opportunity to appear before you today and
- 6 for your consideration of my nomination to be the Director
- 7 of Cost Assessment and Program Evaluation, or CAPE. It is
- 8 truly an honor to appear before you.
- 9 I am grateful that President Trump had the confidence
- 10 to nominate me for this position, and I thank Secretary
- 11 Mattis for his support.
- 12 First, please allow me to introduce my wife and two
- 13 boys, who are with me today. You should know that we are a
- 14 defense family. My wife Veronica recently left CAPE. My
- 15 oldest son Mitchell interned at the House Armed Services
- 16 Committee last summer, and my son Justin wants to build
- 17 either military robots or satellites. He just has not
- 18 decided which.
- 19 Chairman McCain: Welcome to all.
- 20 Mr. Daigle: CAPE is truly an exceptional organization.
- 21 It plays a crucial role in providing independent cost and
- 22 schedule estimates that improve the performance of the
- 23 defense acquisition system. It objectively analyzes defense
- 24 programs. Its analyses allow the Secretary of Defense to
- 25 make informed decisions. It also uses these cost and

- 1 program analyses, in collaboration with its Comptroller
- 2 partners, to develop alternative investment strategies for
- 3 the Department's future year's defense program. But most
- 4 important, CAPE comprises a team of highly talented,
- 5 experienced, and dedicated professionals that make the
- 6 organization exceptional. If confirmed, it would be my
- 7 honor to lead such an organization.
- 8 I have a decade of experience analyzing defense
- 9 programs, as the lead for acquisition policy on the House
- 10 Armed Services Committee, as the Executive Director of the
- 11 Military Compensation and Retirement Modernization
- 12 Commission, and as a member of the CAPE team. If confirmed,
- 13 I would leverage these experiences to help rebuild the
- 14 capability and capacity of our armed forces.
- Defense sequestration constraints must be eliminated as
- 16 they have weakened our military at a time when threats to
- 17 our Nation all across the globe are rising. Concurrently,
- 18 additional reforms must be pursued so that available
- 19 resources are used to maximize the lethality of our armed
- 20 forces. If confirmed, I would welcome the opportunity to
- 21 assume the responsibilities of this position and, with my
- 22 colleagues here on the panel, support the Secretary of
- 23 Defense in these efforts.
- Thank you again, and I look forward to answering your
- 25 questions.

1	[The	prepared	statement	of M	ſr.	Daigle	follows:]
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1	Chairman McCain:	Thank you.	
2	Mr. Norquist?		
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- 1 STATEMENT OF HON. DAVID L. NORQUIST TO BE UNDER
- 2 SECRETARY OF DEFENSE, COMPTROLLER
- 3 Mr. Norquist: Chairman McCain, Ranking Member Reed,
- 4 and members of this committee, it is an honor to appear
- 5 before you today as President Trump's nominee to be Under
- 6 Secretary of Defense, Comptroller, and Chief Financial
- 7 Officer. I am humbled by the confidence the President and
- 8 Secretary Mattis have shown in nominating me, and I thank
- 9 the committee for its consideration of my nomination.
- On a personal note, I would like to recognize my
- 11 father, Warren Norquist. The lessons my parents taught me
- 12 are the foundation of who I am.
- I would also like to express my appreciation to my wife
- 14 Stephanie for her love, her dedication to our family, and
- 15 especially her willingness to support me in this nomination
- 16 process as she is all too familiar with the long hours that
- would accompany a return to government service.
- 18 And finally, my children, Warren, Elise, and Vivian.
- 19 They are a constant reminder that the decisions we make
- 20 today determine the America they will live in tomorrow.
- Chairman McCain: Welcome to the family, and we are
- 22 very happy your brother is not here today.
- [Laughter.]
- 24 Mr. Norquist: I began my career as a federal civil
- 25 servant, a GS-9 program/budget analyst, working for the

- 1 Department of the Army. Over the last 28 years, I have
- 2 worked financial management at virtually every level at
- 3 which the Federal Government spends or oversees the
- 4 expenditure of money, to include serving as Director of
- 5 Resource Management at a military field site overseas, as
- 6 well as Chief Financial Officer of the Department of
- 7 Homeland Security.
- 8 Each of these positions has the dual responsibility of
- 9 protecting the Nation and protecting the taxpayers' money.
- 10 It is a profound responsibility, but these are things I
- 11 believe in passionately. It is what I do for a living. It
- 12 is why I enjoy my work.
- 13 Should I be confirmed as Under Secretary of Defense,
- 14 Comptroller, my duties would include working within the
- 15 administration and with the Congress to build robust defense
- 16 budgets that fully support the Department's mission and the
- 17 men and women in our armed forces.
- 18 Unfortunately, we would not start from level ground.
- 19 Years of sequestration have seriously undermined the
- 20 readiness of our military and delayed its modernization.
- 21 The fiscal year 2017 omnibus is a first step and the pending
- 22 fiscal year 2018 budget will be another. But this needs to
- 23 be the beginning, not the end. Significantly more needs to
- 24 be done, including fully eliminating sequestration-level
- 25 caps for the defense budget.

- 1 It is fitting that the committee should consider the
- 2 three of us in one panel. Helping the Secretary make the
- 3 case for the right level of funding for defense requires
- 4 close cooperation between Comptroller and CAPE. I believe I
- 5 am safe in speaking for my colleagues when I say that should
- 6 we be confirmed, we are committed to working as a team to
- 7 achieve Secretary Mattis' objective of a larger, more
- 8 capable, and more lethal joint force, driven by a new
- 9 national defense strategy.
- 10 If confirmed as Chief Financial Officer, I would also
- 11 be responsible for improving the Department's financial
- 12 management practices. As the topic of the audit has come up
- in several of my meetings with you, let me address it
- 14 directly.
- 15 It is time to audit the Pentagon. For 7 years or more,
- 16 the Department has engaged in audit readiness, preparing for
- 17 a full scope audit without starting it. This approach has
- 18 diminishing returns. President Trump has called for
- 19 conducting a full audit of the Pentagon. If confirmed, I
- 20 would implement the President's vision.
- I recognize it will take time for the Department to go
- 22 from being audited to passing an audit. Everything you have
- 23 heard about the size and the complexity of the Department is
- 24 true, and this legitimately makes any endeavor, including an
- 25 audit, harder. But that is not a reason to delay the audit.

- 1 That is a reason to begin.
- In 2006, DHS was in a similar position, having never
- 3 passed a financial statement audit. When I was confirmed as
- 4 CFO of the Department of Homeland Security, I implemented a
- 5 process of remediation and accountability. Today, DHS has
- 6 achieved four consecutive clean opinions. It was a
- 7 bipartisan effort that depended upon strong support from
- 8 Congress. If confirmed, and with this committee's support,
- 9 I believe we can bring similar change to the Department of
- 10 Defense.
- In closing, I would like to thank the committee for its
- 12 consideration of my nomination, and I look forward to
- 13 answering your questions. Thank you, Mr. Chairman.
- 14 [The prepared statement of Mr. Norquist follows:]

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- 1 Chairman McCain: Thank you.
- 2 Again, welcome to all the family members who are here
- 3 today. I know you are proud of these individuals' service
- 4 to the country and willingness to continue.
- 5 I think all three of you are very highly qualified
- 6 despite having worked over on the other side of the Capitol.
- 7 We will forgive those indiscretions.
- 8 [Laughter.]
- 9 Chairman McCain: I just have one question that I want
- 10 to explore with you. We have been wrestling, as I
- 11 mentioned, for God knows how many years with the audit
- 12 issue. We have these cost overruns, and then we invoke
- 13 Nunn-McCurdy, which is basically an autopsy because it is so
- 14 late in a program that very little can be done about it
- 15 because of the cost overruns that have already occurred.
- 16 But what seems to compound all of this problem is the fact
- 17 that we do not have an audit. So we do not know how much
- 18 money is being spent and on what.
- 19 So you come before this committee. There is a terrible
- 20 cost overrun, and we complain about it and then next
- 21 subject, and yet, we have a \$2 billion cost overrun on an
- 22 aircraft carrier. The most expensive weapon system in the
- 23 history is the F-35 and the costs are still going up. And I
- 24 could go on and on.
- 25 And so it seems to me that none of the three of you can

- 1 do your job unless you have a handle on how much money is
- 2 being spent. It would seem to me that would be a
- 3 fundamental of trying to address this really unacceptable
- 4 issue.
- 5 So I guess I would say, one, why do you think it has
- 6 taken so long for us to complete an audit or even actually
- 7 begin one? What do you want to do different than what has
- 8 been done for the last 17 years as we have not completed an
- 9 audit? And what in your view is the smartest thing we can
- 10 do to avoid these massive cost overruns which are an
- 11 embarrassment to all of us who are supporters of a strong
- 12 national defense? We will begin with you, Ms. McCusker.
- 13 Ms. McCusker: Thank you, Senator.
- 14 My understanding of what has prevented us from getting
- 15 to an audit to this point is a long history of complex and
- 16 diverse financial systems that were not designed to be
- 17 auditable. And so they were really designed with budgetary
- 18 reporting in mind and not financial statements. And combine
- 19 that with just sort of the difficulty of placing a priority
- 20 on this over time and the legacy systems not being able to
- 21 talk to each other, I think that is what has led us to the
- 22 point where we are today.
- 23 I think what we are going to do differently is start
- 24 the audit. And as Mr. Norquist said in his opening
- 25 statement, we have spent some considerable time and effort

- 1 on audit readiness, and the time is now to start the audit
- 2 so we can aggressively pursue corrective action plans that
- 3 have accountability matrix in them and we can start
- 4 reporting some progress.
- 5 Chairman McCain: And you are confident we can do it.
- 6 Ms. McCusker: I am confident we can get started.
- 7 Chairman McCain: Whoops. After 17 years, we can get
- 8 started?
- 9 Ms. McCusker: Yes. I think we have to get started so
- 10 we can understand what it is going to take from what we find
- on the first audit to see how long it is going to take us to
- 12 actually get to a clean audit. I do not think we can
- 13 predict at this point how long that is going to take until
- 14 we really start going after our action plans.
- 15 Chairman McCain: Mr. Daigle?
- 16 Mr. Daigle: I think there are two things that can be
- done in the short term.
- 18 Chairman McCain: First of all, why do you think we
- 19 have not been able to conduct an audit? And then what needs
- 20 to be done?
- 21 Mr. Daigle: Senator, I am not an expert on audit. I
- 22 am not sure why we have not been able to do it.
- 23 I would, instead, think that one of the things that we
- 24 could do better than we do right now is data analytics
- 25 inside the Department. Even after we get to a point where

- 1 we have an audit, the underlying business systems, as I
- 2 understand it, will still often have disparate data
- 3 structures. And so one of the issues that CAPE has to deal
- 4 with or any of the analytic organizations have to deal with
- 5 inside the Department is Congress asks a question or the
- 6 Secretary asks a question, and the first thing we have to do
- 7 is a data call. And CAPE gets information back, and then it
- 8 has to spend time manually putting that data together, as
- 9 Elaine said, from various legacy systems into a common data
- 10 set.
- 11 Reversing that thought process where we get closer to
- 12 data analytics up front and a common data structure where we
- 13 can avoid that kind of manual work every time will go a long
- 14 way towards allowing the Department to centrally see what is
- 15 going on across the enterprise and answer the questions that
- 16 you are asking in a more timely manner.
- 17 Chairman McCain: And, Mr. Norquist, in addition to
- 18 what I just asked also, you were able to achieve an audit at
- 19 the Department of Homeland Security. Except for size, what
- 20 is the difference?
- 21 Mr. Norquist: So let me take your questions in order,
- 22 Mr. Chairman.
- 23 So, first off, why does it take so long to start an
- 24 audit? It should not. This is just a matter of priority.
- 25 There are technical reasons on what it takes to pass an

- 1 audit, but starting an audit is a matter of driving change
- 2 inside a bureaucracy that may resist it. And the challenge
- 3 in a large organization, Homeland Security and Defense, is
- 4 there is a lot of other demands. So leadership not only has
- 5 to make it a priority, they have to continue to make it a
- 6 priority when other things are distractive. It does not
- 7 have to be the top priority, but it has to be one of the
- 8 priorities over a sustained period of time. I think that
- 9 challenge of maintaining that level of energy has kept the
- 10 Department not just from passing on it but even starting the
- 11 audit.
- 12 The next question you asked about is, what would you do
- 13 differently? Well, first, of course, you need to start the
- 14 audit. But from there, the audit has a number of things in
- 15 it that are tremendously helpful if it is done correctly.
- 16 When I was at DHS, the IG worked with us, and his audit
- 17 report did not just say "pass/fail," it included a chart.
- 18 Each organization across the top, each weakness down the
- 19 side, and a red box whenever an organization contributed to
- 20 the Department weakness. Well, somebody inside the Pentagon
- 21 can say I do not contribute really, but that is because it
- 22 is such a large thing. But if you see yourself called out,
- 23 the answer is, well, can you fix the two problems within
- 24 your control. That is all. Just fix those two. And as
- 25 each of them is held accountable fixing in their area, the

- 1 problem becomes smaller and more manageable.
- 2 And so one of the things to drive change is to move it
- 3 so you can see the accountability for the corrective action
- 4 plans at a level where people actually have the authority
- 5 and the ability to implement change. So that is one of the
- 6 things that we did at Homeland Security. That is one of the
- 7 things that I would look to bring to the Department of
- 8 Defense is that corrective action plan linked to
- 9 accountability over remediating those weaknesses.
- 10 I think in regard to your question about overruns, one
- of the challenges is both accurate data, but also the
- 12 timeliness of the information. How hard is it or how easy
- 13 is it to get information about the changes so you can
- 14 anticipate it rather than, as you pointed out, just doing
- 15 the autopsy afterward?
- 16 And then your last question is what is the difference
- 17 between the Department and Homeland. It is really a matter
- 18 of size. I think the other main difference is at Homeland
- 19 we did not have a choice. When I was confirmed, the audit
- 20 had already started, and so we were already underway. That
- 21 is actually a huge help because I already had the prior year
- 22 report. Should I be confirmed at Defense, we will not have
- 23 that instantly, but that is the reason to get it started
- 24 because it is such a useful tool. The scale will be there.
- 25 Okay, that is fine. It just will take a number of

- 1 challenges to work through it. But it is the same approach,
- 2 and the same solution should be effective.
- 3 Chairman McCain: Senator Reed?
- 4 Senator Reed: Thank you all very, very much.
- 5 Let me direct a question following this line of
- 6 questioning about the audit to Mr. Norquist and Ms.
- 7 McCusker.
- 8 I think you made a very good point in your opening
- 9 statement, Mr. Norquist. I think the Department was waiting
- 10 for the moment, they could pass an audit, and that is like
- 11 waiting for Godot. It never really comes the first time out
- 12 for any organization is my sense.
- But I suspect in the process of starting the audit, you
- 14 are going to find not only constraints within the Department
- 15 but also perhaps statutory issues. And both you and Ms.
- 16 McCusker, I hope, would keep the committee informed of
- 17 additional legislative steps that we can take. The chairman
- 18 has been an extraordinary leader on acquisition, along with
- 19 Chairman Thornberry. But I think we could benefit, as well
- 20 as the Department, from the audit. I will just get your
- 21 thoughts on that point and then Ms. McCusker.
- Mr. Norquist: I completely agree, and there may be
- 23 areas where there is a legislative requirement to do
- 24 something one way that is inconsistent with accounting
- 25 standards. And then I would look, should I be confirmed, to

- 1 come back to the committee and say what was the intent of
- 2 that legislation and can we achieve it a different way that
- 3 does not convolute the financial transaction processes.
- 4 Senator Reed: Thank you.
- 5 And Ms. McCusker, your comments.
- 6 Ms. McCusker: Yes, I absolutely agree. I think that
- 7 there is going to be a lot of important things that we are
- 8 going to learn during this first cycle, and if we learn
- 9 anything from a statutory perspective, we will absolutely
- 10 keep in touch with you and work with you to resolve those
- 11 issues.
- 12 Senator Reed: Thank you.
- Mr. Daigle, CAPE has extraordinary responsibilities in
- 14 terms of developing these new weapons platforms and the
- 15 monitoring the development. And many times we look back
- 16 sort of with chagrin because the requirements from this
- 17 perspective look absolutely unrealistic. And one of your
- 18 challenges is coming up with very realistic, very practical
- 19 requirements that advance the capabilities of the service
- 20 but they are not unreachable and so expensive.
- 21 So can you give us a sense of how you are going to
- 22 approach that issue?
- 23 Mr. Daigle: Senator, my first steps would be to
- 24 implement the acquisition reforms that both chambers
- 25 implemented last year, which I think goes directly to the

- 1 question you are asking. Part of those acquisition reforms-
- 2 part of it is making sure that the results of the analysis
- 3 of alternatives on the front end of an acquisition system
- 4 where we look at a gap in capabilities and assess
- 5 alternative ways of meeting that gap or fulfilling that gap
- 6 are teed up to the senior levels of the Department in a way
- 7 that brings the requirements and the resourcing and the
- 8 acquisition communities together. So having those three
- 9 silos, if you will, historical silos of the overall big A
- 10 acquisition system together, making that trade space early
- on, and trying to figure out what is affordable within the
- 12 top line will help address the kind of gold-plated
- 13 requirements that we have heard about through the years.
- 14 The second piece of that is the independent cost
- 15 estimation process, since the Weapon Systems Acquisition
- 16 Reform Act, WSARA, was implemented in 2009, has really been
- 17 quite effective. We see that the cost estimates between
- 18 CAPE and the services have come much closer. We have seen a
- 19 decline in the number of Nunn-McCurdy breaches. We have
- 20 seen a decline in cost growth since WSARA on weapons
- 21 programs. So continuing that good behavior is going to be
- 22 instrumental.
- 23 And the last thing I would say is more analysis and
- 24 more consideration up front of the sustainment tails of the
- 25 weapon systems must be part of the next step of what we do

- 1 in the acquisition arena.
- 2 Senator Reed: Let me just ask very quickly because my
- 3 time is short of all three of you. Mr. Daigle alluded to it
- 4 in his opening statement.
- Big organizations, CVS, Amazon, have mastered or at
- 6 least done much better with big data than DOD and using
- 7 that, as Mr. Daigle suggested, to really fine tune their
- 8 programs, their platforms, delivery systems, whatever. In
- 9 fact, my sense -- and you can correct me -- is that unlike
- 10 the good old days when DOD/Pentagon led the way on these
- 11 things, they are very far behind in terms of harnessing big
- 12 data.
- 13 So just quickly your comment on that point, Mr.
- 14 Norquist, Mr. Daigle, and Ms. McCusker.
- 15 Mr. Norquist: I agree with you, Senator. And I would
- 16 point out that part of the use of data analytics, one, is to
- 17 clean up the data, but once you have reliable data, there
- 18 are more things you can do with it. There are more
- 19 opportunities for reform and efficiency that start with
- 20 everyone agreeing that these are the right numbers. So I
- 21 think it opens the door to make greater use of data
- 22 analytics.
- 23 Senator Reed: Thank you.
- 24 Mr. Daigle?
- 25 Mr. Daigle: I agree completely, Senator, and if

- 1 confirmed, I would be quite eager to work on that.
- 2 Senator Reed: To your knowledge, who is responsible
- 3 for the big data effort now or anyone in the Department?
- 4 Would that be the Comptroller, or is it something that the--
- 5 Secretary Work or somebody?
- 6 Mr. Daigle: It is my understanding the leading person
- 7 or the leading organization right now is the DCMO.
- 8 Senator Reed: Ms. McCusker?
- 9 Ms. McCusker: Yes, I absolutely agree as well. And I
- 10 think that any opportunity we have to leverage the
- 11 capabilities and technology, as you mentioned in terms of
- 12 the big companies, the Department should look into that, and
- 13 if confirmed, I would definitely do that.
- 14 Senator Reed: Thank you.
- 15 Thank you very much, Mr. Chairman.
- 16 Chairman McCain: Senator Perdue?
- 17 Senator Perdue: Thank you, Chair.
- 18 Mr. Norquist, what reasons do you believe have been
- 19 given so far that are credible in terms of not having the
- 20 audit? I just have one quick point before I go to the other
- 21 two questions real quick. Have size and complexity been
- 22 used to complain about -- are used as a reason why an audit
- 23 has not been successfully completed so far?
- 24 Mr. Norquist: That is one of the explanations, which
- 25 is the size and the complexity. And part of it is since

- 1 most people in the organization had not experienced an audit
- 2 before, you did not have as much exposure to what it should
- 3 look like, whereas at Homeland, we had a number of groups
- 4 who came together from places that had at least had an
- 5 audit, even if they had struggled, and therefore, they knew
- 6 what to expect. And it was easier to train or coach them on
- 7 what was coming.
- 8 Senator Perdue: That is a great point. If you look at
- 9 the size and complexity issue, my point, coming from the
- 10 business world, is the Department of Defense is only a
- 11 little larger than Walmart. And I cannot imagine Walmart
- 12 calling the SEC or any other agency and saying we are too
- 13 large and complex to file our documents this quarter. So I
- 14 agree with your point.
- 15 Secondly, the spend it or lose it. You commented
- 16 briefly on that. In 2015, we spent about \$275 billion under
- 17 contracts. And yet, in the last week of the year, we spent
- 18 10 percent of the entire \$275 billion in the last week of
- 19 the year. Can you comment on that and what you would do to
- 20 look at that?
- 21 Mr. Norquist: Sure. I think there are two things that
- 22 happened. One is an understandable hesitation, if you do
- 23 not know exactly how much you are going to have, to move it
- 24 until you are certain how you are going to go. And so they
- 25 save it up until the very end. And then they are like,

- 1 okay, now I got to spend it. So that is a consequence, a
- 2 little bit, of unpredictability.
- 3 The other part is the use it or lose it effect of the
- 4 legislation, which is --
- 5 Senator Perdue: I am sorry. Can I just expand on that
- 6 point? So Congress' lack of consistent budgeting and
- 7 timeliness of that budget could actually contribute to that.
- 8 Is that what you are saying?
- 9 Mr. Norquist: It could but it does not have to be
- 10 Congress. It could also be the headquarters of your
- 11 organization. Whoever is holding your money, if you do not
- 12 know how much of it you are going to get, there is a
- 13 temptation to make sure you can at least cover the
- 14 essentials. And then when the additional comes down, you go
- 15 like I can do more now. So at any level where that occurs,
- 16 you can have that challenge.
- 17 The other effect, of course, is that O&M money expires,
- 18 and this can create an incentive for people to use it or
- 19 lose it. I think the point you were referencing is when
- 20 Homeland Security was formed, they gave a provision in there
- 21 that said if you do not spend it, we will give you 50 cents
- 22 for every dollar at the beginning of the next fiscal year.
- 23 And I think the congressional intent on that was if you do
- 24 not spend the dollar in exchange for 50 cents, it was
- 25 probably not an exciting use of the dollar and we would like

- 1 you not to do it. There are some pros and cons to that I
- 2 would want to discuss before somebody did that because there
- 3 are some challenges in implementing. But there has been a
- 4 series of efforts I know from different people to look at
- 5 that and say how do we discourage that sort of behavior.
- 6 Senator Perdue: Mr. Daigle, today we acquire a lot of
- 7 software, a lot of high-tech stuff, and yet the acquisition
- 8 policies and regulatory schemes that govern those were
- 9 developed in an era before the development of a lot of this
- 10 technology. I mean, this iPhone, for example, has more
- 11 computing power than NASA did maybe when we put men on the
- moon.
- The question I have is there are outside groups like
- 14 the Defense Innovation Board. I do not know if you guys are
- 15 familiar with their work. How would you interact with
- 16 someone outside to help us close that gap to get back to the
- 17 time when DOD was actually the leader in technology?
- 18 Mr. Daigle: Senator, I completely agree. Even in
- 19 terms of CAPE's cost estimation processes, they are not
- 20 really in line with the way the private sector thinks about
- 21 cost estimation for software development. So if confirmed,
- that is one of the things that I would look at.
- 23 The Defense Science Board, for example, is coming
- 24 forward soon. I have spoken with them several times about a
- 25 report that they have ongoing to look at the way the

- 1 Department develops software, tests software, costs
- 2 software, and deploys software to warfighters and whether or
- 3 not we can speed up that entire process in the same way that
- 4 updates to your iPhone apps come out sometimes without your
- 5 knowledge.
- I completely agree that software development is
- 7 something that needs a look inside the Department, and if
- 8 confirmed, I would absolutely do it.
- 9 Senator Perdue: Ms. McCuster, quickly. Our
- 10 acquisition processes in space. This is again a technology
- 11 question. But the auditing of that -- I know in business,
- 12 the benefit of an audit is not necessarily just the
- 13 financial issues. It is also comparing to best practices
- 14 and that sort of thing. In a new area where there may not
- 15 be best practices, how does an audit help us prepare for the
- 16 next gin-up, if you will, in needs for our space defense?
- 17 Ms. McCusker: I think the most immediate thing that
- 18 comes to mind is it gives you a chance to do things right
- 19 from the start. And so if you have an audit when you are
- 20 beginning a new activity, you have got the benefit of
- 21 developing the reporting structure and the systems and the
- 22 accountability that you would need for an audit.
- 23 I cannot speak specifically to the area that you are
- 24 referencing, but I can look into that, if confirmed.
- 25 Senator Perdue: Great. Thank you.

- 1 Thank you, Mr. Chair.
- 2 Chairman McCain: Senator Ernst?
- 3 Senator Ernst: Thank you, Mr. Chair.
- 4 Thank you to our panelists today.
- I appreciate what you are attempting to do or hope to
- 6 attempt to do within the DOD. I served as a county auditor
- 7 for many years, and we understand that certainly to get a
- 8 clean audit, you have to have an accounting system that
- 9 actually works. And that is my concern, is that we do not
- 10 have an accounting system within the DOD that actually
- 11 works.
- 12 And, Mr. Norquist, I would like your thoughts on what
- 13 we can do to improve the accounting system that currently
- 14 exists within the DOD, and what other business practices
- 15 would you implement that could help us achieve that clean
- 16 audit of the DOD?
- 17 Mr. Norquist: Sure. I think the first challenge, as
- 18 you pointed out, is there are a large number of accounting
- 19 systems in the Department of Defense. It is not essential
- 20 to get down to one, but getting down to a small number would
- 21 be a step in the right direction.
- There are also a lot of feeder systems that are in
- 23 accounting but are essential to provide data that were not
- 24 built to talk to each other. And so there are techniques of
- 25 ways of sharing data, or at least when a new system is

- 1 implemented, that it is set up from the beginning to provide
- 2 data correctly. Some of the programs when implemented, if
- 3 they have a firm that tests that, not just from a
- 4 performance perspective, from a compliance or an audit
- 5 perspective, you can have greater confidence that when the
- 6 systems are turned on, they are going to do what they are
- 7 supposed to do.
- 8 You talked about other ways of looking at the reform.
- 9 Under what we call A-123, you test entire processes and you
- 10 look at what are called key controls. And the idea is what
- 11 is it that if it goes wrong creates the biggest risk to our
- 12 organization. Do you know what those controls are and are
- 13 you monitoring them?
- 14 The process of doing that often helps you uncover
- 15 inefficiencies. There is a whole process of why is the
- 16 person entering the data here and then it being reentered
- 17 here, and then it is not being transferred when it goes to
- 18 this third player who has to go look it up. So it can come
- 19 out of those processes where you can find ways to streamline
- 20 it, and the best practice is load it once, load it at the
- 21 beginning, and make sure it carries consistently through,
- 22 and that tends to both reduce costs and improve efficiency.
- 23 Senator Ernst: That is very good. And that is the
- 24 type of attitude and foresight that we are looking for to
- 25 tackle this problem in the DOD. It has been years. We need

- 1 to get this done.
- 2 The chairman mentioned cost overruns with a number of
- 3 programs, and you mentioned inefficiencies. And we have
- 4 seen that. The chairman mentioned the F-35, which is great
- 5 to develop these systems to compete with our near-peer
- 6 competitors. However, there are times that I think we can
- 7 use just as effective means that have cost us less. And to
- 8 that, I am going to go to Ms. McCusker.
- 9 Have you worked with the Combat Dragon program?
- 10 Ms. McCusker: Yes, Senator. When I first arrived at
- 11 CENTCOM, Combat Dragon was an idea of then General Mattis on
- doing an experiment to test the application of light attack
- 13 air more closely attached to ground forces. And over the
- 14 last 5 years, we conducted an experiment in CONUS and then
- 15 we deployed a couple of aircraft to Iraq to test that
- 16 concept and to test specifically the expeditionary nature of
- 17 it and the cost. And we kind of pushed the system to see
- 18 what it can do.
- 19 The final report on that has been sent to the
- 20 Department and they are looking at this as an option for the
- 21 future, maybe a cheaper way to do things in certain
- 22 environments.
- 23 Senator Ernst: And we certainly do have the Combat
- 24 Dragons in existence. Right? They were mothballed, put
- 25 away in hangars. Is that correct?

- 1 Ms. McCusker: Yes. We took a transfer of two OB-10's
- 2 from NASA actually to do the experiment and did the
- 3 weaponization on them, then de-milled them afterwards.
- 4 Senator Ernst: Exactly. And I think that proves a
- 5 point that there are useful things that we already have in
- 6 our inventory that can be used in the right environment and
- 7 situation. It does not always have to be the highest
- 8 technology, the fastest plane, the most expensive plane that
- 9 can get the job done. Sometimes it is just thinking back a
- 10 little bit and what is the appropriate use of what we have
- in our inventory instead of investing in these high-tech,
- 12 high-dollar programs, which again are essential if we need
- 13 to compete with our near-peer adversaries. But sometimes
- 14 programs like that are just as effective in a different type
- 15 of environment.
- 16 Thank you, Mr. Chair.
- 17 Chairman McCain: Senator Rounds?
- 18 Senator Rounds: Thank you, Mr. Chairman.
- 19 Mr. Norquist, in South Dakota during the time in which
- 20 we had audits performed on different State agencies, there
- 21 was an opportunity that we used both when I was in the
- 22 legislature and then when I was Governor, and that was that
- 23 the audits would be delivered to the appropriations
- 24 committee and then the authorizing committees. When it came
- 25 time to look at a program, the audit was also available to

- 1 them. In doing so, the appropriators could ask specific
- 2 questions about whether or not, with any discrepancies
- 3 within the audit, that they could be rectified or at least
- 4 the directions or the plan to rectify would be laid out
- 5 before the operating committee.
- 6 Do you know of any such activity like that within the
- 7 Federal Government today?
- 8 Mr. Norquist: Yes, Senator. When I was at the
- 9 Department of Homeland Security, the audit was a pressing
- 10 issue, and when witnesses would come up and testify, the
- 11 committee would ask about the status of the audit and the
- 12 findings. And as certain groups fixed their problems, the
- 13 members would point out and congratulate them for success,
- 14 and the few that were the stragglers discovered it far less
- 15 comfortable to testify because they were standing out as the
- 16 reason that the whole Department was being held back. And
- 17 so I know that there is language I think in the NDAA that
- 18 requires that the audits at the Department of Defense go
- 19 both, should I be confirmed, to the Comptroller's Office,
- 20 but also to the Congress.
- 21 Senator Rounds: DOD has been forced to operate under
- 22 continuing resolutions for extended periods. Can you tell
- 23 this committee your view with regard to continuing
- 24 resolutions and your role in assisting the Secretary with
- 25 possible future CRs?

- 1 Mr. Norquist: So the challenge with the CR tends to be
- 2 their length, and if your organization looks the same in
- 3 October as it does in January as it does in May, that may
- 4 not be an issue. But at the Department of Defense things
- 5 change. Programs move from R&D to procurement. Acquisition
- 6 numbers are either ramping up or they are ramping down. And
- 7 the steady state is sort of an unstable and unsatisfactory
- 8 position.
- 9 So I think one of the challenges is trying to avoid
- 10 CRs, trying to get predictability over the next several
- 11 years for the funding levels. There are things that, should
- 12 I be confirmed, I would look to do to try and make them less
- 13 disruptive. But even then you are sort of mitigating the
- 14 damage. The ideal solution is a several-year plan where you
- 15 know where you are going to be and can build budgets
- 16 accordingly.
- 17 Senator Rounds: Mr. Daigle, sustainment costs are the
- 18 long-term driver of the F-35 total cost of ownership. A
- 19 2014 GAO report estimated that the DOD would incur an extra
- 20 \$4 billion a year in operating and sustainment if the F-35
- 21 was fully fielded as planned. Do you believe there are any
- 22 alternative contracting approaches that could lower these
- 23 particular costs?
- 24 Mr. Daigle: I do not have any specifics right now, but
- 25 if confirmed, that is definitely, given the size of the

- 1 program, something that CAPE would have a strong hand in
- 2 evaluating.
- 3 Senator Rounds: Ms. McCusker, you stated in the
- 4 answers to your advance policy questions that it will be
- 5 necessary for the OMB to develop a resourcing strategy which
- 6 will meet the Department's priorities for readiness,
- 7 modernization, capacity, and lethality. How do you envision
- 8 your role in this process?
- 9 Ms. McCusker: So I think in conjunction with Mr.
- 10 Norquist and actually Mr. Daigle, we have a central role to
- 11 perform in conducting the analysis to link the resources
- 12 that we need to conduct a strategy that the President and
- 13 the Secretary have outlined in a way that allows us to
- 14 provide compelling information to OMB to support the
- 15 Department's top line.
- 16 Senator Rounds: Mr. Daigle, perhaps I am just an
- 17 optimist, but I am very hopeful that the new long-range
- 18 strike bomber, the B-21, which is under development today,
- 19 will come in at or below budget. I am an optimist.
- 20 But let us just assume that we have a major program
- 21 that actually does come in at or under budget. If that were
- 22 the case and in your review you look at it and you find
- 23 unique planning or unique things, do you believe that your
- 24 office is in a position to share those techniques with other
- 25 areas to perhaps see that those planning techniques and so

- 1 forth be adopted elsewhere as well?
- 2 Mr. Daigle: Absolutely, Senator, more so if we find
- 3 lessons learned that work. I would expect to share those in
- 4 the next analysis of alternatives on the next program and
- 5 force the system to evaluate those best practices.
- 6 Absolutely.
- 7 Senator Rounds: Very good.
- 8 Thank you, Mr. Chairman.
- 9 Chairman McCain: Senator King?
- 10 Senator King: Thank you, Mr. Chairman.
- 11 Mr. Daigle, I would like to follow up on those
- 12 questions. One of the real issues that has confronted the
- 13 Defense Department over the not so recent past but
- 14 continuously has been procurement and the escalation of
- 15 costs and also time, that it takes so long to bring an idea
- 16 to fruition. In fact, we had testimony before this
- 17 committee not long ago that companies in Silicon Valley do
- 18 not even bid on contracts with the Pentagon because they
- 19 find it so burdensome and over-regulated.
- What are your thoughts on how we can get a hold of this
- 21 procurement process?
- One of the things I have observed, we have learned in
- 23 these hearings is quite often we are trying to build devices
- 24 while we are designing them. That is devices that means
- 25 everything from a handgun to a destroyer. Give me your

- 1 thoughts on how we get this procurement issue under control
- 2 because it is hurting the country and it is hurting the
- 3 military services.
- 4 Mr. Daigle: This could be a long answer because there
- 5 is a lot to discuss in there.
- 6 Let me begin by saying that the work from the
- 7 committees over the last couple years in terms of open
- 8 systems architecture should have -- presents an opportunity,
- 9 if you will, to restructure the acquisition system, to take
- 10 what is typically considered a major defense acquisition
- 11 system and break it into component parts, each of which
- 12 should be developed and upgraded on its own technology
- 13 cycle. Realistically, we are not going to be in a position
- 14 where we can build an aircraft carrier quickly. That is
- 15 going to take time. Building our next fighter aircraft will
- 16 take time to design and test and to build. But it is the
- 17 components that get strapped onto those platforms that
- 18 really provide the capabilities to the warfighters.
- 19 Senator King: And is one possible answer
- 20 modularization so that we do not have to rebuild an entire
- 21 weapon system, but we can plug and play the different
- 22 sections?
- 23 Mr. Daigle: Absolutely, Senator. So at the major
- 24 defense acquisition program, that would be an approach that
- 25 I think the Department should explore fully.

- 1 At the process level, we still have work to be done.
- 2 If you think about a typical MDAP, a requirements process
- 3 can take 2 or 3 years. So I have an idea. I have a gap. I
- 4 have an idea of how to fill that gap. I need to specify the
- 5 requirements for that. That can take 2 or 3 years. Once I
- 6 have that done, then I can request funding in the POM.
- 7 Senator King: Why does it have to take 2 or 3 years?
- 8 Eisenhower retook Europe in 11 months.
- 9 Mr. Daigle: So you are getting to the point at the end
- 10 of the story, which is we need to figure out faster ways to
- 11 do this. It should not take 2 and a half years to develop
- 12 requirements documents. Within CAPE, typical timelines for
- 13 an analysis of alternatives is a couple of years in and of
- 14 itself. The planning for these systems needs to be done
- 15 deliberately, but it should not take 7 to 9 years to get
- 16 from I have a capability gap to somebody who is bending
- 17 metal to build something to fill that capability gap.
- 18 So the front end of that process needs to be evaluated.
- 19 Part of that is the programming process and the budgeting
- 20 process. Right now, even after we have the requirements
- 21 done, the services have to POM for it, and then it comes up
- 22 to our organizations for review. And then it goes over to
- 23 OMB for review. Then it comes over here for review. And
- then the money eventually ends out back at the program
- 25 office. That in and of itself can be 2 and a half years.

- 1 So the time on the front end before we actually start
- 2 development of a weapon system in and of itself pushes our
- 3 acquisition system far outside of the technology cycle.
- 4 Senator King: And the time on the front end is the
- 5 final point I wanted to make. Abraham Lincoln was once
- 6 asked what he would do if he was given an hour to split a
- 7 cord of wood. And his answer was I would spend the first 15
- 8 minutes sharpening his axe.
- 9 I hope that before you enter into the maelstrom of this
- 10 job and the day-to-day pressures, that you will take some
- 11 time to sharpen your axe to think about how to change this
- 12 system in a broad and comprehensive way because it is not
- 13 serving us well, but it is not going to be fixed if you have
- 14 to do 16 other things. And I would urge you, as a kind of
- 15 beginning process, to go off-site somewhere with some smart
- 16 people that know about this, people who work in the
- 17 government, out of the government, Frank Kendall, others and
- 18 say how can we restructure the system to do it faster, more
- 19 dependably and more economically. I think this is a crucial
- 20 task as we are going into the B-21, the Ohio replacement,
- 21 the missile upgrades, all of the significant expenditures
- 22 that we have coming toward us. And I hope you will take
- 23 some quiet time, if you will, to think about this
- 24 systematically rather than just tinkering with it while you
- 25 are putting wallpaper up over there.

- 1 Thank you, Mr. Chairman.
- 2 Mr. Daigle: You have my commitment.
- 3 Senator King: Thank you, sir.
- 4 Thank you, Mr. Chairman.
- 5 Chairman McCain: Well, Mr. Daigle, you might look at
- 6 the way that Kelly Johnson of Skunk Works went into the
- 7 desert of Nevada and developed an SR-71 in, I think it was,
- 8 15 months. What has changed today? That is what you ought
- 9 to look at because what you just described to Senator King
- 10 is exactly why, after grappling with this issue in this
- 11 committee, we have made so little progress. And it is
- 12 absolutely disgraceful. So I hope you will start thinking
- 13 outside the box.
- I get a new one of these every week, year, whatever it
- 15 is. Whatever time it takes me to figure it out, it is time
- 16 for a new one.
- But the point is if they can do this, which is cutting
- 18 edge of technology, why in the world would we have to go
- 19 through what you just described to Senator King?
- 20 Mr. Daigle: I do not have a good answer for that,
- 21 Senator.
- Chairman McCain: I guess we do not either.
- 23 Senator Tillis?
- 24 Senator Tillis: Thank you, Mr. Chair.
- 25 First off, congratulations to all three of you. You

- 1 should be very proud and your families as well for being
- 2 nominated.
- On the audit, first, Mr. Norquist, I want to thank you
- 4 for the time that we have spent in the office. We were able
- 5 to drill down on a number of subjects. So I know that the
- 6 audit has been covered several times here. I have full
- 7 confidence that we will get the underlying systems right and
- 8 some of the processes aligned so that they can perform an
- 9 audit.
- 10 But I would encourage you and Ms. McCusker to not go in
- 11 there with a mindset, once you get inside there, well, we
- 12 not only got to do an audit but we got to be absolutely sure
- 13 that we pass everything. The reason why audits exist is to
- 14 find out where the vulnerabilities are to create after-audit
- 15 reports so that you can act on them. So let us just not get
- 16 perfect. Let us get the cycle going. I understand, coming
- 17 from a firm that completed these for the private sector,
- 18 there are some foundational things that need to be worked
- 19 on, but we need to get past this audit-ready mentality which
- 20 is not only be audit-ready but make sure we come out with
- 21 shining colors to actually just start getting the job done
- 22 to learn a lot from it.
- Mr. Daigle, we were talking about sophisticated
- 24 equipment. This is one of my favorite props. Sophisticated
- 25 equipment, lengthy delays, and acquisitions. This is for a

- 1 handgun, 10 years, 680 pages. When you talk to the people
- 2 that put it together, they said there are only 39 pages that
- 3 are technical specifications. So can I take that out and
- 4 not have to deal with the rest? 10 years for a handgun? We
- 5 are wondering why it takes 20 years for any sort of complex
- 6 system. I am surprised it does not take 50 years if it
- 7 takes this long to get a handgun done.
- 8 And program evaluation and assessment. To what extent
- 9 do they get into assessing the total cost to make an
- 10 acquisition decision? In other words, let us not get into
- 11 what it is going to cost to field the capability once it has
- 12 been specced, but come up with norms for how much it should
- 13 cost because I am pretty sure it is not 10 years and 700
- 14 pages for a handgun. Is that within the lanes or possibly
- within the lanes of the job you will be assuming?
- Mr. Daigle: Senator, that is not something I think
- 17 CAPE does on a regular basis. Having said that --
- 18 Senator Tillis: Well, who does?
- 19 Mr. Daigle: I would look to AT&L for the metrics and
- 20 for the tracking of how long things take.
- 21 Senator Tillis: When you do program assessment, when
- 22 you are finally going back and doing program assessment and
- 23 an evaluation, do you go back and take a look at the fully
- 24 burdened cost for that program, in other words, all the time
- leading up to the actual program initiation?

- 1 Mr. Daigle: I do not believe CAPE typically does that.
- 2 But having said that, acquisition planning is a program
- 3 just like anything else. So CAPE could be tasked to assess
- 4 how long that takes, how much it costs.
- 5 Senator Tillis: I think it would be helpful. I think
- 6 that if we go back and take a look at -- history could be
- 7 very instructive in terms of how we stratify going back to
- 8 some of the points that were made about how we can
- 9 streamline or expedite acquisitions. I think we are, in
- 10 some cases, putting a \$100 saddle on a \$10 horse. I do not
- 11 necessarily think the acquisitions process for a handgun has
- 12 to rise to the same level as the Joint Strike Fighter, but I
- do believe that we have systems and processes that do not
- 14 stratify along the lines of complexity and mission focus.
- 15 And I think that that is an area that we have to go back,
- 16 look at existing programs, and see how they ran off the
- 17 rails to be instructive to future programs so that we
- 18 stratify them appropriately. Does that make sense to you,
- 19 how you all can play a role in that?
- 20 Mr. Daigle: It does.
- 21 Senator Tillis: The last question I had was for either
- 22 Ms. McCusker or Mr. Norquist. What do you think is left
- 23 based -- I know you are not confirmed, so you may have
- 24 limited information. But if you take a look at the process
- leading up to getting the audit done, what big rocks still

- 1 need to be turned over before we are prepared to actually
- 2 get the audit completed and start acting on the audit
- 3 recommendations? Mr. Norquist?
- 4 Mr. Norquist: So there are a couple of steps. The
- 5 first one is there is a letter the Secretary would sign
- 6 that, should I be confirmed, I think is prepared out of the
- 7 Comptroller's Office that says, yes, it is worth to go ahead
- 8 and start the audit. Several of the contracts are already
- 9 in place. So the IG who owns all of the contracts for the
- 10 audits would say go. There is one with the Navy that has
- 11 been held up on an issue that needs to get resolved. Should
- 12 that be resolved, and you get all of them underway starting
- 13 next fiscal year, hopefully you would start to learn things
- 14 from it along the way. But certainly at the end when they
- 15 give the report, you would have detailed findings, and then
- 16 you would have the corrective action plans executed against
- 17 them. So I think at this point it is making sure that you
- 18 continue to have leadership support saying, yes, this is
- 19 what we want to do. This is the direction we want to go.
- 20 Let us get it started.
- 21 Senator Tillis: Thank you, all three, for being here.
- 22 Best of luck. And I look forward to supporting your
- 23 confirmations.
- Mr. Norquist: Thank you, Senator.
- 25 Senator Reed [presiding]: On behalf of the chairman,

- 1 Senator Warren, please.
- Senator Warren: Thank you, Mr. Chairman.
- 3 Mr. Daigle, thank you for meeting with me earlier
- 4 today.
- I want to talk a bit about your obligations to work
- 6 with AT&L to oversee the DOD's major acquisition programs.
- 7 As you know, DOD currently spends about \$180 billion every
- 8 year on acquiring major weapon systems. And while the
- 9 Department has improved outcomes in recent years, some
- 10 analysts have suggested that the reason they have improved
- 11 outcomes has been more to do with budget pressures limiting
- 12 the number of new programs that were started and forcing
- 13 more discipline into the few starts that did occur.
- 14 If you are confirmed, you are going to be responsible
- 15 for making sure that every taxpayer dollar is spent both
- 16 efficiently and wisely. So the question I would like to
- 17 ask, Mr. Daigle, is if the defense budget increases, as the
- 18 President would like, how do you ensure a disciplined
- 19 approach to what programs are started and what kind of shape
- 20 they are in, not that we just shovel money in, but that we
- 21 really are disciplined and are going to get an effective
- 22 program out on the other end that is going to contribute
- 23 significantly to our safety?
- 24 Mr. Daigle: Senator, I would say the answer to that is
- 25 strong, independent, unbiased analysis of program

- 1 requirements, program capabilities, and program costs,
- 2 teeing those up to leadership and oversight bodies and
- 3 making sure that the folks that are making the decisions
- 4 have the best information available in terms of the pros and
- 5 cons and the good and the bad and the ugly of acquisition
- 6 programs.
- 7 Senator Warren: Good. And I take it part of that too
- 8 is making sure that cost estimates are public. We spoke a
- 9 bit about this earlier.
- 10 Mr. Daigle: Yes, ma'am.
- 11 Senator Warren: Good, good.
- Mr. Norquist, if I could ask you -- again, thank you
- 13 for taking the time to meet with me.
- We had an interesting conversation about the
- 15 Department's progress or maybe I should say delay in finally
- 16 submitting to an audit. You know that there is tremendous
- 17 frustration right now in Congress about DOD's lack of
- 18 progress in this area. And you and I talked about why the
- 19 can keeps getting kicked down the road on that first audit
- 20 and particularly about the impact of the fear of failure.
- 21 So let me ask you here in a public hearing. Do you
- 22 think DOD can get a clean audit opinion on its first try?
- 23 And do you think it matters?
- 24 Mr. Norquist: I do not think they can get a clean
- 25 audit opinion on their first try, Senator. And in fact, I

- 1 think it would be unproductive for them to be focused on
- 2 that. I would rather everyone be focused on disclosing and
- 3 discovering as many of the issues as possible. You know,
- 4 one of the things that helped at DHS was I told everyone you
- 5 are going to fail the first year. Do not worry about it.
- 6 Let us see how many of the problems we can find now because
- 7 if we find them 3 years from now, we have lost 3 years'
- 8 worth of opportunity to remediate. So my view is they
- 9 should not focus on that part. They should focus on getting
- 10 started, finding the problems, and fixing them.
- 11 Senator Warren: All right, good.
- 12 You know, I feel like postponing the audit because you
- 13 might not get a good result is kind of like not going to the
- 14 doctor because you do not want to hear what the doctor say.
- 15 It does not make problems any better.
- 16 Mr. Norquist: An excellent analogy, Senator.
- 17 Senator Warren: All right, good. And I am glad that
- 18 means you are going to be a strong voice for pushing towards
- 19 these audits.
- 20 Can you give us your perspective on the kinds of
- 21 cultural changes that hinder progress toward a full audit
- 22 and how you think about changing the culture, using your
- 23 experience from DHS in that?
- 24 Mr. Norquist: Absolutely. So there is a cultural
- 25 aspect to this. You have got organizations that are not

- 1 used to being audited. And in fact, one of the things that
- 2 will be a surprise is they are not used to getting audited
- 3 on the same thing again. So the auditor comes through. He
- 4 writes your recommendation. You say, okay, we made a
- 5 mistake. Thank you and we promise to do better. Well, they
- 6 come back. They come back every year. That is not a
- 7 problem. That is actually a huge help because now when you
- 8 fix something, a year later he will be saying, well done, it
- 9 is fixed, or that is odd. It is not. You know, what are
- 10 you doing --
- 11 Senator Warren: I think what you are talking about is
- 12 accountability?
- 13 Mr. Norquist: It is accountability, yes.
- But there is an up side to that which is you know there
- 15 will be someone who cares enough to come back and say you
- 16 fixed it, well done, and so you will get to see that.
- 17 The other part is there is an exposure. There are
- 18 people who have been auditors before. And what I found at
- 19 DHS when I showed up is there was one person in my
- 20 organization who I knew had been an auditor before, and
- 21 their reaction to every meeting was completely different.
- 22 So the staff would sort of get taken aback and a little bit
- 23 offended by the exchange, and you would have the healthy
- 24 body language when you are meeting with your auditor. And
- 25 this gentleman -- he is an exceptionally good gentleman,

- 1 Mike Weckler -- would take me aside and say, boss, they have
- 2 to do this. That is the audit structure. They are going to
- 3 ask the same questions, and frankly they are going to ask
- 4 you the same set of questions next year we should have the
- 5 answers for when they show up.
- 6 And so we started hiring a couple people with audit
- 7 experience, not a lot but just enough within the
- 8 organization so that people would understand the auditors
- 9 follow standards. They ask for certain things. There is an
- 10 expectation. And also there is a way of dealing with them
- 11 when there is an alternative solution. And if you have been
- 12 an auditor, you can go back to them and say I am going to do
- 13 it this way instead. Oh, that is okay. That is acceptable
- 14 under the audit standard.
- So there is training you need for professionalization,
- 16 and there is a mix of bringing in folks with that other
- 17 perspective that really helps shift the culture of the
- 18 organization.
- 19 Senator Warren: Well, thank you very much. And I
- 20 think this committee stands ready to provide you with any
- 21 additional tools you may need or incentivizes you may need
- 22 to help move this along faster.
- 23 But I want to thank all three of you for your
- 24 willingness to serve.
- Thank you, Mr. Chairman.

- 1 Mr. Norquist: I appreciate that, Senator. We will
- 2 need all of those.
- 3 Senator Warren: Let us know.
- 4 Senator Reed: On behalf of the chairman, Senator
- 5 Blumenthal.
- 6 Senator Blumenthal: Thanks, Mr. Chairman.
- 7 I want to focus on some of the unseen costs or less
- 8 visible costs of shipbuilding. And as you know, the Navy's
- 9 2016 force structure assessment reemphasized the priority of
- 10 undersea warfare capabilities focusing especially on our
- 11 attack submarines. One of the most common questions I am
- 12 asked by the Pentagon is about the industrial base, whether
- 13 we will have sufficient skilled and trained workers to build
- 14 submarines at the rate of two a year. The accelerated fleet
- 15 plan supports three additional Virginia submarines, one more
- in fiscal year 2021, 2022, and 2023, respectively, to ensure
- 17 that we move as quickly as possible toward the goal of 66
- 18 submarines from the present 48.
- 19 I would like to ask all of you in terms of assessing
- 20 the costs and the capabilities of this country, do you agree
- 21 that we need to assure a stable, healthy industrial base as
- 22 we modernize our military and that the assessment of cost
- 23 should include some kind of measure of whether the pace of
- 24 work will maintain that industrial base? Because as you
- 25 know, you cannot just let people go and call them back, turn

- 1 the spigot on and off. People have lives. They are going
- 2 to go do something else. And we are talking about people
- 3 who are very capable of doing other things with their lives,
- 4 and they need to do other things with their lives if they
- 5 are not going to be employed for a period of time. And
- 6 training those people, maintaining the workforce is a major
- 7 challenge for our military contractors, particularly
- 8 Electric Boat and our submarine contractors and, equally so,
- 9 our subcontractors, the supply chain throughout Connecticut
- 10 and the country.
- So I am asking you this question because it is very
- 12 much on my mind as Electric Boat is, just to give you one
- 13 example, now working on maintenance of the Montpelier, an
- 14 existing submarine. That work will end sometime in probably
- 15 2017, and then there will be a lag before the USS Boise
- 16 potentially could be in for overhaul as it needs to do
- 17 because it cannot submerge right now. So that gap will be
- 18 there on maintenance operations.
- 19 Should we not worry about accelerating work on the
- 20 Boise on its maintenance and overhaul so that we move that
- 21 workforce to the Boise rather than have the lag or gap in
- 22 between and thereby potentially lose some of that workforce?
- 23 I realize it is a longwinded question, but I would like your
- 24 general thoughts about it.
- 25 Mr. Daigle: Senator, I agree that workforce

- 1 implications should absolutely be part of both the
- 2 Department's investment strategies and its cost estimates
- 3 related to those programs.
- 4 Mr. Norquist: I think the point you made is essential,
- 5 Senator. The amount of investment that it takes to be able
- 6 to have the capacity to make a Virginia class submarine is
- 7 complex. And if you were to decide to not buy them for 2
- 8 years, you cannot buy six the next year. You cannot buy
- 9 any. And so one of the advantages I think of the
- 10 Department's 6-year plan is you lay out how many of each
- 11 capability -- say submarines -- you wanted to have at the
- 12 end of a period of time, but then as you figure out the rate
- 13 at which you are buying them, you can pay attention
- 14 particularly to these types of industrial base issues and
- 15 challenges. And they will vary by technology, but it is an
- 16 essential part of having a successful multiyear strategy.
- 17 Ms. McCusker: Senator, I am familiar, to a degree, on
- 18 the work that the Department has done to really look at the
- 19 industrial base and to try to do a better job of predicting
- 20 what our decision-making will do over time and give a little
- 21 bit more predictability in there. And I think, if
- 22 confirmed, I would really be looking at this from a
- 23 resourcing perspective, and so working with AT&L and others,
- 24 what are the resourcing implications that we need to take a
- 25 look at in conjunction with the results of the strategy

- 1 reviews that are going on now will have an impact
- 2 potentially on those exact things in the future as well. So
- 3 I think that is where I would definitely be coming from if
- 4 confirmed in this position.
- 5 Senator Blumenthal: Thank you each for your answers.
- 6 Thank you for your willingness to serve. And thank you to
- 7 your families as well. And I look forward to working with
- 8 you, assuming that you are confirmed.
- 9 Thank you, Mr. Chairman.
- 10 Senator Reed: Thank you.
- On behalf of the chairman, Senator McCaskill, please.
- 12 Senator McCaskill: Thank you.
- 13 Congratulations and condolences to all three of you.
- 14 You have got really hard jobs. And I have worked closely
- 15 with your predecessors on a number of items, and I look
- 16 forward to that same working relationship with you.
- 17 One of my areas in the decade that I have served on
- 18 this committee has been contracting. And I continue to
- 19 remain frustrated over the lack of transparency on
- 20 contracting especially as it relates to contract services.
- 21 GAO put out a report. They have put out several
- 22 reports on this subject, but the latest one was -- and I am
- 23 a former auditor. So I read all those GAO reports. I am
- 24 used to this body language. I got it a lot as an auditor.
- 25 I get it a lot as a Senator too.

- 1 The 2016 February report showed that between 2010 and
- 2 2015, that no question DOD contracted for a lot more
- 3 services than products. And I think, unfortunately, people
- 4 around here when they think of contracts, they think of us
- 5 buying stuff instead of us buying people. In 2014 alone,
- 6 there was over \$85 billion spent on just contract services.
- Now, previous audits have talked about how many of
- 8 those service contracts were not even for inherently -- they
- 9 were for inherently governmental functions, which of course
- 10 there is a whole process you need to go through if you are
- 11 going to be hiring people to do inherently governmental
- 12 functions in a contract capacity.
- I have said many times on this committee before my
- 14 father peeled potatoes in World War II. I do not expect us
- 15 to be using our very expensively trained military, point-of-
- 16 the-spear personnel to be peeling potatoes ever again. I
- 17 get that part. But I am talking about over there in that
- 18 building. I am talking about layer upon layer of contract
- 19 services.
- The recommendations made by the GAO last year was
- 21 essentially that we need to have some transparency and
- 22 especially some kind of budget going forward. All of the
- 23 services should revise their programming guidance to collect
- on how contracted services will be used to meet requirements
- 25 beyond the budget year into the FYDP. DOD partially

- 1 concurred with this, saying the volatility of requirements
- 2 in each budget cycle constrained the Department's ability to
- 3 accurately quantify service contract requirements. You
- 4 know, that dog doesn't hunt because we have been spending
- 5 billions of dollars on contract services every year. We
- 6 have a look forward and GAO says you have the data to be
- 7 able to do this for -- we have a look back and the GAO says
- 8 you have the data for a look forward. So that is what I
- 9 really want to focus on today.
- 10 How can the Department best estimate what kind of
- 11 service contracts will be necessary in the future years?
- 12 And why can we not get a system in place where we are doing
- 13 a better job? Because if we do not know what that line item
- 14 is, there is no way we can do oversight on that line item.
- 15 And I think it has remained kind of -- you know, slide
- 16 around because then we cannot say why did it jump so much in
- 17 this year. And you guys know how the FYDP works over there.
- 18 It actually does have a constraining effect on DOD and the
- 19 branches as they look into the FYDP and what is coming. If
- 20 we had this number in the FYDP, I think it would have a
- 21 really positive impact on the budgeting process and
- 22 ultimately hopefully the auditing process.
- 23 Mr. Norquist?
- 24 Mr. Norquist: So what I would say is I would start by
- looking at some of the largest service contracts, the ones

- 1 where there is -- either associated with maintenance of
- 2 weapon systems or something where you can directly associate
- 3 the volume of activity with the number of systems in
- 4 inventory and its maintenance schedule. Those provide some
- 5 of the best out-year predictions.
- 6 Other ones may be by capability. You may use services
- 7 to maintain roads and facilities on a base. Then you are
- 8 funding it by the function you are trying to perform. The
- 9 actual vendor who wins the contract is irrelevant. It may
- 10 be different ones at different points in time, but this is
- 11 the amount of money we will want to spend on maintaining
- 12 facilities and infrastructure. I think those allow you to
- 13 look out multiple years and be more than guessing. You can
- 14 say, well, this facility is expanding and therefore I will
- 15 need additional support or it is contracting. But the
- 16 ability to reliably project other than using inflation or
- 17 some other generic dramatically improves the quality of your
- 18 out-year projection, Senator.
- 19 Senator McCaskill: So would you get back to me and let
- 20 me know if this is something that you would be willing to
- 21 prioritize going forward? Because I think not doing it -- I
- 22 mean, listen, I get a contingency, but we are not talking
- 23 about contingencies here. We are talking about service
- 24 contracts like you said from everything from repairing roads
- 25 to providing jock air to fixing the copy machine. You know,

- 1 sometimes it is security services. It is a variety of
- 2 things.
- I just think you all have been doing so much service
- 4 contracting for so long that it is time for us to have a
- 5 better look into the future so we can have a better handle
- 6 on it. And I would like a commitment today that when you
- 7 all are confirmed, that this is something that will be
- 8 discussed and talked about, along with having that first
- 9 audit where it is going to be painful but it will be
- 10 downhill from there.
- 11 Mr. Norquist: Senator, should I be confirmed, I commit
- 12 to working with my colleagues here as part of looking at the
- 13 planning and programming budget process to see how we can
- 14 address the issue you brought up.
- 15 Senator McCaskill: Thank you very much.
- 16 Thank you, Mr. Chairman.
- 17 Senator Reed: Thank you.
- 18 On behalf of Chairman McCain, Senator Kaine.
- 19 Senator Kaine: Thank you, Mr. Chair, and thanks to our
- 20 committee members.
- 21 Congratulations on your appointment.
- When we got a budget deal last week, the President
- 23 tweeted out the next morning there might be a need for a
- 24 good shutdown of the government in September. And there has
- 25 been an interesting discussion with comments by the OMB

- 1 Director about what a good shutdown would be.
- 2 So I want to ask you with respect to your own
- 3 functions, should you be confirmed. With respect to either
- 4 the Comptroller function or this cost assessment and program
- 5 evaluation function, would you see any good to the work that
- 6 needs to be done if the Government of the United States were
- 7 to shut down in September?
- 8 Mr. Norquist: Senator, there is a cost and disruption
- 9 to services whenever there is a shutdown. So absent a
- 10 significant policy change as a result of it, that is a
- 11 challenge. It depends on what the policy change is as to
- 12 whether it is beneficial. But from the point of view of the
- 13 Comptroller, a shutdown is disruptive.
- 14 Senator Kaine: The same on the cost assessment
- 15 function?
- 16 Mr. Daigle: Agreed.
- 17 Senator Kaine: Let me broaden it beyond Comptroller
- 18 and the cost assessment and program evaluation function.
- 19 With respect to the national security and the defense of the
- 20 United States, which is the overall mission of everybody who
- 21 works for the SecDef, can you see any good in a shutdown of
- the Government of the United States?
- 23 Mr. Norquist: The disruption that you have in the
- 24 Comptroller function you would see similar things in all of
- 25 the military organizations and units that are affected by

- 1 it. So the question would be what is the policy change that
- 2 resulted from it because otherwise there is just pain.
- 3 Senator Kaine: Same on the cost assessment function?
- 4 Mr. Daigle: Agreed. I would just add -- go back to
- 5 David's point earlier. I think in particular the three
- 6 people sitting here would very much prefer stability in
- 7 resourcing over the next few years so that we can develop an
- 8 investment strategy and an investment plan for the Secretary
- 9 and for the Department of Defense.
- 10 Senator Kaine: Actually that is a very good point. I
- 11 am a former mayor and governor. I am kind of a certainty
- 12 freak. I am in a line of work where you do not necessarily
- 13 always get certainty. My general assessment is our
- 14 governmental professionals, as well as the outside private
- 15 sector, can sort of adjust around a certain outcome. Even
- 16 if they do not like the line item in the budget, they can
- 17 kind of plan and adjust around it. And that is an awful lot
- 18 easier than trying to adjust around an asterisk where you do
- 19 not know what the budget number is going to be, you do not
- 20 know if there are going to be furloughs, you do not know if
- 21 there is going to be a shutdown. I think particularly in
- 22 sort of Comptroller, cost assessment and program evaluation,
- 23 uncertainty has cost and our job should be to try to reduce
- that uncertainty if at all possible. Would you agree with
- 25 that?

- 1 Mr. Norquist: Yes, absolutely. If you think about the
- 2 process that the three of us go through in support of the
- 3 Secretary, there is a look at what the national military
- 4 defense strategy needs to be, what the threats are, and what
- 5 size force we need out several years, what size Navy, what
- 6 size other things, and then you work back over 6 years
- 7 paying attention to the concerns the Senator made about the
- 8 industrial base and others. Am I increasing the size of the
- 9 Army? How much? How many can I bring on board per year?
- 10 If you have a 6-year idea of what your number is, you can do
- 11 all sorts of decision-making and planning, but if you only
- 12 know next year's number and then it may go back down again,
- 13 well, you are not going to increase the size of the Army
- 14 easily because you do not know if you can afford it the next
- 15 year.
- So the benefits you get from multiyear planning depend
- 17 on having some reasonable confidence. I understand the
- 18 world changes and people are used to that. But the
- 19 stability you get -- and when we have had periods of time
- 20 where you have had that stability, it has greatly
- 21 facilitated acquisition. It has facilitated planning. It
- 22 has facilitated the types of tradeoffs that you need.
- 23 Senator Kaine: Let me just follow up. Even just
- 24 within a 1-year cycle -- as an example, we got a budget deal
- 25 last week. I believe that we easily could have gotten that

- 1 exact deal in December. So we got it last week, and through
- 2 the rest of the year, we have that deal. But if we could
- 3 have gotten that deal in December or something like it and
- 4 people would have had not a full 12 months but at least 10
- 5 months to plan, that would have made people's jobs a little
- 6 bit easier to have that degree of certainty and not have to
- 7 wait till April to find out what the answer was. Would you
- 8 agree with that?
- 9 Mr. Norquist: Absolutely.
- 10 Senator Kaine: Let me ask one last question. I very
- 11 much support the CAPE office. I think it is a really
- 12 important one to go in and look at program decisions and see
- 13 whether the costs or the program evaluations were right or
- 14 wrong. Program officers I think have a bias toward optimism
- 15 because they want to get the program done, and sometimes
- 16 that bias also is toward underselling what the costs might
- 17 be or making at least favorable assumptions on cost. And
- 18 you guys come in and then you are going to give the straight
- 19 story. They are kind of the accelerator and you are kind of
- 20 the brake, and hopefully you would then your best practices
- 21 and that would inform things.
- Is there a way to build within the program office a
- 23 little bit of a CAPE mentality or kind of a red team
- 24 approach that while things are happening, there could be an
- 25 effort to counter what I think would be almost a natural

- 1 institutional bias toward optimism in a program office and
- 2 put in some of the real tough kind of number crunching
- 3 analysis that you guys do? So it is not just after the
- 4 fact.
- 5 Mr. Daigle: Senator, I think that is ongoing in the
- 6 Department right now. Part of the implementation plan from
- 7 the acquisition reforms from last year, the Department is
- 8 going back and looking at how do we do requirements
- 9 processes. How do we come up with our acquisition
- 10 strategies? My understanding is part of that discussion is
- 11 building cross-functional teams upfront in an acquisition
- 12 program to bring the various points of view together,
- 13 greater collaboration between, say, CAPE and the services in
- 14 the requirements generation process itself so that those
- 15 multiple points of view come forward much sooner rather than
- 16 everybody operating in their own individual stovepipe.
- 17 Senator Kaine: Great, great. Thank you very much.
- 18 Thanks, Mr. Chair.
- 19 Chairman McCain: Thank you, Senator Kaine.
- Thank you all for your very thoughtful answers and for
- 21 your dedicated service in so many different ways. We thank
- 22 your families for being here.
- On behalf of Chairman McCain, let me adjourn the
- 24 hearing. Thank you very much.
- [Whereupon, at 3:54 p.m., the hearing was adjourned.]